



Proudly Serving Heritage Hunt • Gainesville, Virginia

Dear Heritage Hunt Resident,

We are proud to offer services exclusively to residents of Heritage Hunt. We only service your neighborhood. Because of our dedication to you as a resident, we provide high quality lawn care with greatest attention to detail. As our client, you have assurance we are using premium products and materials. We are also extremely proud that we have very little turnover with our staff, allowing us to provide you with consistent and superb customer service. Your satisfaction is paramount.

We like to keep our plans simple to suit your personal needs. Each plan is detailed and enclosed. The Gold Plan is our most comprehensive and full-service plan, designed for the resident that prefers leaving it all to us. This plan includes all of our services in one package.

The Silver Plan is designed for the client that desires lawn service with our premium fertilizer plan, along with aeration and overseeding.

The Mowing Only Plan provides weekly mowing, trimming and edging of the lawn.

Please complete the Service Plan Option remit slip and return no later than January 21st.

If you have chosen the one-time payment option, please include payment now. EZ Budget Plans are billed starting in March and the final installment billed in February of 2021. The EZ Budget Plan offers an equal 12-month payment plan option. The Mowing Only Plan is billed monthly after services are performed.

Please include your Email address. We will only send you a few messages each year. And, please consider the option to email your invoice monthly.

We look forward to another great year with you and thank you for your business,
Mike Bloomquist

Return Service Plans by January 21, 2020

SERVICE PLAN OPTIONS

Please check the box corresponding to your selection

SERVICE OPTION:

- GOLD PLAN
- SILVER PLAN

PAYMENT PLAN:

- EZ BUDGET First Installment Billed 3/25/20
- PRE-PAY Amount Enclosed: _____

OR

For All Plans

WEEKLY MOWING

- ONLY**
- BILLED MONTHLY**

- PUSH MOWER - Additional \$6 PER MOW.

NAME: _____

ADDRESS: _____

PHONE NUMBER: _____

EMAIL ADDRESS: _____ "Please email invoice"

SIGNATURE: _____

(I hereby authorize Natural Surroundings to Perform the work detailed in the selected plan.)

Special Instructions for Spring/Fall Trimming



Proudly Serving Heritage Hunt • Gainesville, Virginia

PO Box 1459 • Travelers Rest, SC 29690

(703) 335-9171

help@NaturalSurroundings.com

www.NaturalSurroundings.com

2020 Service Plans

GOLD PLAN

Weekly Lawn Mowing with Trimming & Edging of Lawn, Monthly Weed Removal from Beds
 Five Annual Applications of Premium Fertilizer - First two include Weed Prevention & Feed
 Spring CleanUp Including Preen Weed Preventer to bedding areas before Install of
 Premium Dark Brown Hardwood Mulch & Shrub Trimming
 Summer Refresh TrimServices to Touch-Up new growth on shrubs & anything requiring summer trim
 Annual Fall Core Aeration & OverSeeding then a Fall CleanUp with Shrub Trimming & Leaf Removal
 Complimentary planting of up to 2 Flats of Customer Purchased Flowers Twice annually
(Additional Trim Services outside the 3 provided are available at \$55 per Trip Charge)

ONE-TIME Payment

\$2468 (Single Family Home)

(Price Includes 5% Discount)

\$1575 (Attached Home)

— OR —

EZ Budget Plan

\$217 Per Month for Single Family

12 Equal Payments March 2020 thru February 2021

\$139 Per Month for Attached Home

SILVER PLAN

Weekly Lawn Mowing with Trimming & Edging of Lawn
 Five Annual Applications of Premium Fertilizer - First two include Weed Prevention & Feed
 Annual Fall Core Aeration & OverSeeding

ONE-TIME Payment

\$2116 (Single Family Home)

(Price Includes 5% Discount)

\$1386 (Attached Home)

— OR —

EZ Budget Plan

\$176 Per Month for Single Family

12 Equal Payments March 2020 thru February 2021

\$121 Per Month for Attached Home

MOWING ONLY PLAN

Weekly Mowing with Trimming & Edging of Lawn

Single Family Home

\$36 per Week

Attached Home

\$26 per Week

Please return ALL Service Plan Selections by January 21, 2020

One-Time Payments must also be received by January 21st - All other Plans will be billed

PUSH Mow Service is Available for an Additional \$6 per mow with Each Plan

Please See Terms & Conditions on Rear

Lawn Maintenance Terms and Conditions

1. *Satisfaction*: If you ever have comments, suggestions or complaints, please contact our Office. We strive to provide 100% Customer Satisfaction. By contacting the office directly, your concern can be addressed properly and quickly.
2. **Special Instructions regarding ANY service must be submitted in writing EACH year prior to time service will be performed.** (*including Trim Requests*) Space is provided on the rear of the tear-off remit for Service Plan Selection. During the service plan year you may email them.
3. If you would like to skip mowing one week, please call or email the office 24 hours BEFORE your usual mow day. If at all possible, even in light to moderate rain, we will continue our regular mow schedule.
4. Natural Surroundings does not provide bi-weekly mowing.
5. If Push Mowing is requested an additional \$6 per mow will be charged.
6. For Gold Clients, additional trim services available (*in addition to the 3 already included*) for \$55 fee. One Spring, a Summer Refresh and a Fall Trim are included in the Gold Plan.
7. Natural Surroundings is not responsible for damage to irrigation lines or systems.
8. A \$35 fee will be charged to customer account for all returned checks.
9. If an account is placed in Collections, the Client will be responsible for all fees, including but not limited to legal fees, associated with placing into Collections.
10. Pets: We prefer pets are removed from mowing areas before our crew arrives. If a pet is in the mowing area, we will make every effort to mow. If our crew feels an animal is too large, threatening or potentially dangerous, we will not mow for our safety and the safety of your pet. Please pick up all pet waste prior to your scheduled day. If our crew must clean up any waste prior to mowing, you will be billed for that time. Please make sure your gate/fence is well maintained. We will not be responsible for lost pets.
11. In the event of cancellation, EZ Budget clients will be credited EZ Budget installments charged for the Service Plan Year and then charged only for services received through last date of service. A bill will be sent with next billing cycle and balance shall be Due Upon Receipt. This may result in an invoice total that is more than the normal monthly EZ Budget installment. For PrePay clients, total will be calculated through last date of services and deducted from total paid before a refund check will be issued within 30 days of last date of service.