



Dear Heritage Hunt Resident,

We are proud to offer services exclusively to residents of Heritage Hunt. We only service your neighborhood. Because of our dedication to you as a resident, we provide high quality lawn care with greatest attention to detail. As our client, you have assurance we are using premium products and materials. We are also extremely proud that we have very little turnover with our staff, allowing us to provide you with consistent and superb customer service. Your satisfaction is paramount.

We like to keep our plans simple to suit your personal needs. Each plan is detailed and enclosed. The *Gold Plan* is our most comprehensive and full-service plan, designed for the resident that prefers leaving it all to us. This plan includes all of our services in one package.

The *Silver Plan* is designed for the client that desires lawn service with our premium fertilizer plan, along with aeration and overseeding.

The *Mowing Only Plan* provides weekly mowing, trimming and edging of the lawn.

Please complete the Service Plan Option remit slip and return no later than January 10<sup>th</sup>.

If you have chosen the one-time payment option, please include payment now. EZ Budget Plans are billed starting in March and the final installment billed in February of 2023. The EZ Budget Plan offers an equal 12-month payment plan option. The Mowing Only Plan is billed monthly after services are performed.

Please include your Email address. We will only send you a few messages each year. And, please consider the option to email your invoice monthly.

We look forward to another great year with you and thank you for your business,  
Mike Bloomquist

**Return Service Plans by January 10, 2022**

**SERVICE PLAN OPTIONS**

**Please check the box corresponding to your selection**

**SERVICE OPTION:**  
 GOLD PLAN   
 SILVER PLAN

**PAYMENT PLAN:**  
 EZ BUDGET  First Installment Billed 3/25/22  
 PRE-PAY  Amount Enclosed: \_\_\_\_\_

**OR**  
**For All Plans**

**WEEKLY MOWING ONLY**   
**BILLED MONTHLY**

PUSH MOWER - Additional \$6 PER MOW.

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_  "Please email invoice"

SIGNATURE: \_\_\_\_\_

*(I hereby authorize Natural Surroundings to Perform the work detailed in the selected plan.)*



Proudly Serving Heritage Hunt • Gainesville, Virginia

PO Box 1459 • Travelers Rest, SC 29690

(703) 335-9171

help@NaturalSurroundings.com

www.NaturalSurroundings.com

## 2022 Service Plans

### GOLD PLAN

Weekly Lawn Mowing with Trimming & Edging of Lawn, Monthly Weed Removal from Beds (May - Oct.)  
Five Annual Applications of Premium Fertilizer - First two include Weed Prevention & Feed  
Spring CleanUp Including Preen Weed Preventer to bedding areas before Install of  
Premium Dark Brown Hardwood Mulch & Shrub Trimming  
Summer Refresh TrimServices to Touch-Up new growth on shrubs & anything requiring summer trim  
Annual Fall Core Aeration & OverSeeding then a Fall CleanUp with Shrub Trimming & Leaf Removal  
Complimentary planting of up to 2 Flats of Customer Purchased Flowers Twice annually

*(Additional Trim Services outside the 3 provided are available. Please call or email for cost.)*

#### **ONE-TIME Payment**

**\$2468** (Single Family Home)

*(Price Includes 5% Discount)*

**\$1575** (Attached Home)

— OR —

#### **EZ Budget Plan**

**\$217** Per Month for Single Family

*12 Equal Payments March 2022 thru February 2023*

**\$139** Per Month for Attached Home

### SILVER PLAN

Weekly Lawn Mowing with Trimming & Edging of Lawn  
Five Annual Applications of Premium Fertilizer - First two include Weed Prevention & Feed  
Annual Fall Core Aeration & OverSeeding

#### **ONE-TIME Payment**

**\$2010** (Single Family Home)

*(Price Includes 5% Discount)*

**\$1386** (Attached Home)

— OR —

#### **EZ Budget Plan**

**\$176** Per Month for Single Family

*12 Equal Payments March 2022 thru February 2023*

**\$121** Per Month for Attached Home

### MOWING ONLY PLAN

Weekly Mowing with Trimming & Edging of Lawn

**Single Family Home**

**\$36** per Week

**Attached Home**

**\$26** per Week

**Please return ALL Service Plan Selections by January 10, 2022**

One-Time Payments must also be received by January 10th - All other Plans will be billed

PUSH Mow Service is Available for an Additional \$6 per mow with Each Plan

*Please See Terms & Conditions on Rear*

## Lawn Maintenance Terms and Conditions

1. *Satisfaction*: If you ever have comments, suggestions or complaints, please contact our Office. We strive to provide 100% Customer Satisfaction. By contacting the office directly, your concern can be addressed properly and quickly.
2. **Special Instructions regarding ANY service must be submitted in writing EACH year prior to time service will be performed.** *(including Trim Requests)* Space is provided on the rear of the tear-off remit for Service Plan Selection. During the service plan year you may email them.
3. If you would like to skip mowing one week, please call or email the office 24 hours BEFORE your usual mow day. If at all possible, even in light to moderate rain, we will continue our regular mow schedule.
4. Natural Surroundings does not provide bi-weekly mowing.
5. If Push Mowing is requested an additional \$6 per mow will be charged.
6. For Gold Clients, additional trim services available, (in addition to the 3 already included) please call or email for cost. One Spring, a Summer Refresh and a Fall Trim are included in the Gold Plan.
7. Natural Surroundings is not responsible for damage to irrigation lines or systems.
8. A \$35 fee will be charged to customer account for all returned checks.
9. If an account is placed in Collections, the Client will be responsible for all fees, including but not limited to legal fees, associated with placing into Collections.
10. Pets: We prefer pets are removed from mowing areas before our crew arrives. If a pet is in the mowing area, we will make every effort to mow. If our crew feels an animal is too large, threatening or potentially dangerous, we will not mow for our safety and the safety of your pet. Please pick up all pet waste prior to your scheduled day. If our crew must clean up any waste prior to mowing, you will be billed for that time. Please make sure your gate/fence is well maintained. We will not be responsible for lost pets.
11. In the event of cancellation, EZ Budget clients will be credited EZ Budget installments charged for the Service Plan Year and then charged only for services received through last date of service. A bill will be sent with next billing cycle and balance shall be Due Upon Receipt. This may result in an invoice total that is more than the normal monthly EZ Budget installment. For PrePay clients, total will be calculated through last date of services and deducted from total paid before a refund check will be issued within 30 days of last date of service.