

Dear Heritage Hunt Resident,

We are pleased to offer three plans to suit your lawn care needs in 2017.
 Full descriptions of each plan are enclosed.

Please return your completed Service Plan Option by January 25th.

With the Gold & Silver Plan Options you may select the *Pre-Pay Method* or *EZ Budget Plan*.
 When selecting the Pre-Pay Method, the Gold plan already includes a 5% discount to thank you for your one-time payment. The EZ Budget plan is designed to offer you a 12-month equal payment plan, great for budgeting purposes. Your first billing with the EZ Budget Plan will occur in March of 2017 with the final coming in February of 2018. Our Weekly Mowing Plan is billed on a monthly basis after your services are performed.

We do ask that you *include your email address*. Periodically we do have announcements or instructions, particularly during the Aeration Season. Having your email will make it much easier to provide you with information in an efficient manner. Also, please be sure to indicate whether you would like *emailed or printed invoices*.

We look forward to a great year and appreciate your continued business.

Thank you,
Mike Bloomquist
 Mike Bloomquist & Staff

SERVICE PLAN OPTIONS

Please check the box corresponding to your selection

SERVICE OPTION: GOLD PLAN <input type="checkbox"/> SILVER PLAN <input type="checkbox"/>	PAYMENT PLAN: EZ BUDGET <input type="checkbox"/> First Installment Billed 3/25/17 PRE-PAY <input type="checkbox"/> Amount Enclosed: _____	<u>OR</u> For All Plans	WEEKLY MOWING ONLY <input type="checkbox"/> BILLED MONTHLY
<input type="checkbox"/> PUSH MOWER - Additional \$6 PER MOW.			

NAME: _____

ADDRESS: _____

PHONE NUMBER: _____

EMAIL ADDRESS: _____ "Please email invoice"

SIGNATURE: _____

(I hereby authorize Natural Surroundings to Perform the work detailed in the selected plan.)

Special Instructions for Spring/Fall Trimming



Proudly Serving Heritage Hunt • Gainesville, Virginia
 PO BOX 1459 • Travelers Rest, South Carolina, 29690
 703.335.9171

help@naturalsurroundings.com
 www.naturalsurroundings.com

2017 Service Plans

GOLD PLAN

Includes: Weekly lawn mowing, trimming & edging, annual core aeration, annual overseeding, monthly weed removal from beds, five applications annually of premium fertilizer. Spring clean-up includes mulch and shrub trimming. Summer Refresh includes touch-up of new growth on shrubs and anything requiring summer trim. Fall clean-up includes shrub trimming and leaf removal.

EZ BUDGET PLAN	\$207 PER MONTH (SINGLE FAMILY HOME)
12 EQUAL PAYMENTS (03/17-02/18)	\$132 PER MONTH (ATTACHED HOME)
— OR —	
ONE-TIME PAYMENT	\$2350.00 (SINGLE FAMILY HOME)
	\$1500.00 (ATTACHED HOME)

One-time payment includes 5% discount

Note: Annual payments must be received by January 25, 2017.

SILVER PLAN

Includes: Weekly lawn mowing, trimming & edging, annual core aeration, annual overseeding, and five applications annually of premium fertilizer.

EZ BUDGET PLAN	\$168 PER MONTH (SINGLE FAMILY HOME)
12 EQUAL PAYMENTS (03/17-02/18)	\$115 PER MONTH (ATTACHED HOME)
— OR —	
ONE-TIME PAYMENT	\$2016.00 (SINGLE FAMILY HOME)
	\$1320.00 (ATTACHED HOME)

Note: Annual payments for Silver Plan must be received by January 25, 2017.

WEEKLY MOWING ONLY PLAN

Includes mowing, trimming and edging

Single Family Home	\$34 per week
Attached Home	\$24 per week

An Additional \$6 per week will be charged for PUSH MOWER.

PLEASE SEE TERMS AND CONDITIONS ON REAR

LAWN MAINTENANCE TERMS AND CONDITIONS

1. Satisfaction: At anytime you are not happy with our services, please contact our office so that we may remedy the issue. We strive to provide 100% Customer Satisfaction.
2. **Special instructions regarding any service performed at your residence must be submitted in writing EACH year prior to time service will be performed.**
3. If at any time you would like us to skip mowing one week, please call or email the office 24 hours in advance BEFORE your usual mow date. If at all possible, even in light to moderate rain, we will continue our regular mow schedule.
4. Natural Surroundings is not responsible for any damage to irrigation lines or systems.
5. A fee of \$35 will be assessed on all returned checks.
6. In the event that an account is placed in Collections, the Client will be responsible for all fees, not to be limited to legal fees, associated with placing into Collections.
7. Natural Surroundings does not provide bi-weekly mowing.
8. Pets/ Locked Gates: Please know that if we notice your pet in the back yard, we will make an effort to mow your lawn. If we encounter any large or dangerous pets we will not mow due to the risk of being bitten. We do this for the safety of your pet as well as our employees. PLEASE make arrangements to have your pet put somewhere else on your scheduled day. Please have your pet droppings picked up prior to your scheduled day. If we have to pick-up pet droppings an additional cost will be added to your monthly statement. Also, please make sure your gate/fence is well maintained, we will not be responsible for lost pets, etc...
9. A \$55 Service Fee will be charged for each touch up shrub trimming requested outside of the one spring, one summer and one fall shrub trim included in the Gold plan.
10. An additional \$6 PER MOW will be charged when a Push Mower is requested.